



## Mimosa Professional Services

*“Deployment of NearPoint went very smoothly due to the fact that no agents are required on Exchange or the desktop clients. I was excited to see a product that is so well integrated with Exchange and so easy to operate.”*

— Steve Perry, IT Director  
Costello & Sons Inc.

### Features

- No agents required on Exchange or user desktops
- Expert Professional Services Team to plan a deployment strategy specific to your needs
- Ongoing 24x7 support

### Benefits

- Fast, hassle-free deployment in just a matter of hours
- Customized to match your environment
- Maximizes the impact of NearPoint across your organization

Mimosa Professional Services provides a full complement of services for the installation of Mimosa NearPoint™ for Microsoft® Exchange Server. Our professional staff has the dedicated experience to ensure the accuracy and completeness of your NearPoint installation, assuring that your organization takes full advantage of the NearPoint solution.

Whether your project demands immediate results or you wish to speed the learning process for your in-house staff, you can rely on the Mimosa Professional Services team. Our best practice techniques combined with a proven methodology enables us to handle the largest and most complex installations so you can rapidly enjoy the benefits of Mimosa NearPoint.

### **Gain the NearPoint Deployment Advantage™**

Mimosa NearPoint takes only a few hours to “roll-in” — saving thousands of dollars in installation costs. With no Agents on Exchange Server and by using easy installation “wizards,” NearPoint can be installed quickly and easily, often by your own staff, without requiring lengthy consulting and training sessions. NearPoint deployment is made even easier with standard default configuration settings, suitable for the majority of users. Soon after your purchase of NearPoint is complete, our Professional Services and Support staff will engage with you to help plan your installation and assist you with questions specific to your deployment.

- **Pre-installation Support:** The Mimosa Professional Service team will perform a site evaluation and storage sizing analysis. By remotely examining your Microsoft Exchange environment, they will make recommendations for supported configurations as well as hardware and software requirements. Additionally, they will analyze your current Microsoft Exchange storage and provide you with an appropriate storage sizing recommendation for NearPoint.
- **Installation and Deployment Process:** Mimosa Support staff is available 24 x 7 via telephone to guide you through the basic installation steps and answer related questions. In-depth documentation is also provided. Typically, the installation and deployment takes only a few hours.

### **Mimosa Professional Services**

Mimosa Professional Services is available to assist with any installation process. For complex deployment, our customers often schedule an on-site visit. Starting with pre-installation, Mimosa experts can perform architecture evaluation, architecture design and storage capacity planning. For installation, this team will work on-site to install NearPoint and configure basic archive settings according to your needs. Additionally, Mimosa professionals can assist with recovery of data from legacy backup tapes and Microsoft Personal Store (.PST) files.

Our depth of experience in handling the largest and most complex NearPoint deployment ensures the smooth installation of your NearPoint archive no matter what your business demands. All professional services are quoted time and materials and can be customized to meet your exact business needs.

