

MANAGE EXCHANGE WITH A QUICK GLANCE AT A SINGLE SCREEN

Mailscape is a unique and innovative systems management tool that combines all the key elements for Exchange monitoring, administration, and maintenance in a single solution.

Mailscape's sleek dashboard provides you with vital information about each server's current state and growth rate to facilitate proactive Exchange management.

In the words of one Exchange MVP, "Mailscape is a product every Exchange admin. on the planet will want to have." Here is why:

- ENow is first and foremost a messaging company. We understand Exchange at its deepest levels, and we've built over a decade of Exchange experience into Mailscape.
- Mailscape combines all the critical elements necessary to keep Exchange happy and healthy into a single, unique solution—you do not need to cobble together a bundle of point products from multiple vendors.
- Mailscape is easy to deploy and intuitive to use. You will be up and running in minutes rather than days. And with Mailscape's elegant interface, you may never need to open the user manual.

Mailscape will make you more efficient; it will enable you to manage Exchange proactively to optimize system performance and minimize downtime; and it will enable your help desk to improve the level of service you provide to your end users.

ABOUT ENOW INC.

ENow is a Microsoft Gold Certified Partner specializing in high-end Exchange consulting and the development of software to simplify Exchange system management. The company's flagship product is an innovative utility called Mailscape that provides administrators with a 'one-look dashboard view' of the entire Exchange environment. ENow is headquartered in Orange, California, and is proudly represented by a world-wide network of resellers and distributors.

Mailscape is comprised of two integrated, complementary modules that combine to automate and simplify the repetitive manual tasks necessary to keep the e-mail flowing:

I. ONE LOOK DASHBOARD FOR EXCHANGE MONITORING

Mailscape's One Look Dashboard is an intuitive, visual approach to monitoring Exchange. The One Look Dashboard graphically presents real-time data on all the vital information that directly impacts Exchange uptime. The beauty of our visual display is that it points you towards a solution even as it alerts you to a problem—it does not leave you adrift to figure out an issue's cause and its solution. With Mailscape you can quickly identify problem areas before they cause a mail outage, including:

- Disk Space Monitoring, including database and log drives
- Message Flow monitoring, including SMTP domain level reporting
- Visually see when your Exchange 2007 Hub servers enter a Back Pressure state
- Monitor CCR log replication
- Database Backup monitoring
- Full support for Exchange 2000, 2003 and 2007 servers



II. COMPASS FOR LOAD BALANCING & REPORTING

Mailscape Compass for Load Balancing & Reporting gives you a 'bird's eye view' into your entire Exchange environment.

- Proactively advise senior management of future Exchange storage needs.
- Understand how storage requirements and e-mail traffic are growing over time to justify implementing a centrally-managed e-mail archiving service.
- Provide help desk staff with the information they need to improve the level of service to your end users—and at the same time cross-train them to one day become Exchange administrators.
- Enable the Help Desk to purge the Exchange server of inactive mailboxes and thereby recover Exchange CALs and storage space.
- Plan for and prioritize Exchange maintenance tasks.
- Easily distribute mailboxes across your Exchange databases.
- Track database growth and manage database size to minimize restore times and to help meet service level agreements as set by the CIO.
- Quickly and easily view vital information about your users and their mailboxes—Who is approaching a warning, prohibit send, or locked out state? Who has the largest mailboxes? How are your mailboxes distributed per OU, per storage group, per database?
- Charge back Exchange operating costs to hold business units accountable for the resources they consume.
- Flag possible security risks and/or violations of acceptable usage policies to help you protect your intellectual property.

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Alliance Member

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INTRODUCTION

CONTINUED

Mailscape version 4.4 contains over 80 hourly, daily, weekly and monthly message traffic reports. Some of the reports included are listed below.

Mailbox Reports	
Mailbox Size Reports	
Top 20 Mailboxes By Size	Detailed Master Mailbox Report
Top 50 Mailboxes Detailed	
Mailbox Quota Reports	
Top 50 Mailbox Sizes And Quotes	User Violation
Master Warning	Detailed Master Quota Report
Master Prohibit Send	Quotas By Server
Master Locked Out	
Other	
Mailboxes By OU	

Traffic Reports - Hourly and Daily Traffic Reports are also available in Weekly and Monthly Trending	
Daily Top 20 Inbound Domains	Daily Mailbox Activity
Daily Master Inbound Domains	Daily Traffic Between Internal Recipients
Daily Top 20 Outbound Domains	Daily Traffic Between External Recipients
Daily Master Outbound Domains	
Top Senders	
Daily Top 20 Senders - Size	Daily Top 20 Internal Senders - Items
Daily Top 20 Senders - Items	Daily Top 20 Internet Senders - Size
Daily Top 20 Internal Senders - Size	Daily Top 20 Internet Senders - Items
Server Traffic	
Daily Message Traffic Overview	Hourly Message Volume Received - Items
Hourly Message Volume Sent - Items	Hourly Message Volume Received - Size
Hourly Message Volume Sent - Size	
Top Receivers	
Daily Top 20 Receivers - Size	Daily Top 20 Internal Receivers - Items
Daily Top 20 Receivers - Items	Daily Top 20 Internet Receivers - Size
Daily Top 20 Internal Receivers - Size	Daily Top 20 Internet Receivers - Items

Admin Reports	
Server	
General	Server Summary
Storage & Database	
DB Reporter	Storage Overview

BlackBerry Reports	
BES Server	
BlackBerry Enterprise Server Summary	BES Status
BES User	
Exchange Link	BES Queue
BlackBerry User Summary	BlackBerry User Usage History